

DOCUMENT CLASSIFICATION: PUBLIC

Our company "I. DEMOURTSIDIS CONSTRUCTION LTD" operates as a Contracting Company with a renewed annual license for Class A in Building projects and C Class in Technical projects. The basic principle and commitment of the management, as well as the philosophy of each executive is to provide quality services and projects that fully meet the requirements of the customers, comply with the relevant legislative and regulatory requirements and achieve the quality and safety goals set by the company.

In order to achieve all the above, the company's Management has implemented a Quality & Safety Management System in accordance with the requirements of **ISO 9001:2015** standard and in accordance with the legal requirements governing the company, which is applied to all processes that may have an impact on the quality of services and projects, on the health - safety and well-being of employees / customers and therefore on customer satisfaction.

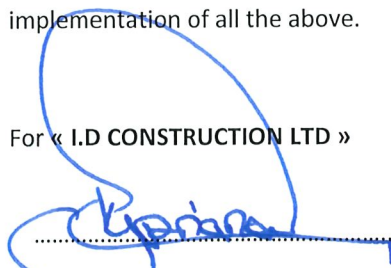
The scope of the Quality System is – **CONSTRUCTION OF BUILDING PROJECTS**

The ambition and **commitment** of the management is the continuous improvement of the effectiveness of the Management System, based on:

- ❖ The review and continuous improvement of the specifications of the construction projects, the effectiveness of the Processes and therefore of the entire Management System.
- ❖ The allocation of the necessary resources (financial, infrastructure, human resources, etc.) for the effective and efficient operation of the company's departments.
- ❖ The prevention of environmental impacts through the processes of the company
- ❖ Ensuring sustainability with respect to the environment, society and good governance.
- ❖ Ensuring the Health & Safety of employees and subcontractors/partners by implementing the Health & Safety plan both centrally and on each construction site
- ❖ The identification of operational risks and opportunities and the determination of preventive or respectively achievement measures.
- ❖ Ensuring Compliance with the applicable legislation and the applied quality standard.
- ❖ The definition of measurable objective indicators and goals both at corporate and departmental/process level which mainly concern:
 - minimising customer complaints
 - elimination of accidents and emergencies
 - planned training and awareness of employees
 - increasing customer satisfaction
 - planned evaluation of employee performance
 - cooperation with approved suppliers/partners/subcontractors
 - minimizing non-conformities at all levels of the company
 - improving the performance of all departments
- ❖ The achievement of the goals is assessed and reviewed by the General Management

Adopting the principle of continuous improvement, the management of our company recognizes and rewards teamwork as well as individual effort, invests in people, respects the customer and is committed to the implementation of all the above.

For « I.D CONSTRUCTION LTD »


General Manager

.....20.01.2026.....

Date